



**SANJAY GANDHI POSTGRADUATE INSTITUTE OF MEDICAL
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OFFICE OF THE DIRECTOR

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PGI/DIR/DC/277/2020

Date: 11.05.2020
Office order/Dir camp
RSD no. 1485/13

OFFICE ORDER

Subject: Initiation of eOPD services in SGPGI

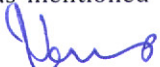
Due to COVID-19 outbreak in the country, specialized electronic outpatient department (e-OPD) is being started in SGPGIMS, Lucknow, on the first floor of the School of Telemedicine and Medical Bioinformatics. These will provide outreach services and advice even to patients located in remote and far-flung places via teleconferencing and telecommunication. These services will benefit patients requiring emergency care; new and follow-up patients wanting to contact their specialist doctors in various departments of SGPGI; and, patients who are suspected of having Covid-19 infection or those who have Covid-19 positive test results. As a part of the eCCS, Doctors from peripheral hospitals and Medical colleges of the state may also consult the doctors in SGPGI regarding the patients they are treating.

The eOPD will be of two forms:

1. **As a part of the eCCS network of the Government of Uttar Pradesh (Government order number Covid-19/Important/1185/71-2-2020-698/2020 TC-5):** Four doctors, one from a surgical specialty, medical specialty, paraclinical specialty and intensive care specialty will organize eCCS services in two shifts on the second floor of the School of Telemedicine and Medical Bioinformatics, based upon the schedule already circulated: one from 8.00 am to 2.30 pm; and the second from 2.00 pm to 8.30 pm (with an half hour overlap between the shifts).
2. **As a part of the eOPD network of specialty departments of SGPGI:** These specialty eOPD services will be officially started from Monday, 11th May 2020 on the first floor of the School of Telemedicine and Medical Bioinformatics, in areas designated for each department. The HOD should organize these OPDs based upon their requirements. The morning shift timing of the eOPD, that is running from Monday to Saturday (except Government declared institute holidays), is from 9.30 am to 1.30 pm. The afternoon shift timing will be added later.


Each specialty in the OPD has been provided with computers, high-speed internet, web camera, microphone, speaker and a land-line telephone, WhatsApp, scanning, video and audiocalling facility and fax have also been provided. Dr RP Singh, the nodal officer of New OPD complex will be the officer-in-charge for ensuring the smooth functioning of eOPDs. The technical support will be provided by the respective engineering departments, the medical illustration unit and the telemedicine centre.

The direct telephone numbers (belonging to landline telephones in specific areas designated for each department) with which doctors in various specialty eOPDs may be contacted, are as mentioned overleaf.


(R.K. Dhiman)
Director

Copy for information to:

1. Additional Director
2. Dean/ER
3. Chief Medical Superintendent/Medical Superintendent
4. Prof SK Mishra, I/C Telemedicine
5. FI (Eng)/EE(Telecom)/EE(Civil), I/C HIS, I/C Medical Illustration Unit to provide all assistance
6. Dr RP Singh, CSSMO
7. All Heads of Department/All Faculty members
8. All PROs/APROs/All Notice Board
9. Office order file


(R.K. Dhiman)
Director

P.T.O.

Direct Telephone numbers of Various Specialty e OPDs

S.N.	Department	Tel. No.
1	Gastroenterology	0522 249 6421
2	Ophthalmology	0522 249 6315
3	Paediatric Surgery	0522 249 5620
4	Plastic Surgery	0522 249 5605
5	Surgical Gastroenterology	0522 249 6467
6	Paediatric Gastroenterology	0522 249 6401
7	Nephrology	0522 249 6345
8	Medical Genetics	0522 249 6446
9	Radiotherapy	0522 249 6448
10	Pain and Palliative Medicine	0522 249 6085
11	Orthopaedic and Trauma Surgery	0522 249 5835
12	Endocrine Medicine	0522 249 6221
13	Endocrine Surgery	0522 249 6201
14	Haematology	0522 249 6075
15	Cardiology	0522 249 6131
16	Cardiothoracic and Vascular Surgery	0522 249 6100
17	Pulmonary Medicine	0522 249 6277
18	Neurosurgery	0522 249 6300
19	Neurology	0522 249 6322
20	Urology	0522 249 6366
21	Immunology	0522 249 6243
22	Radiodiagnosis	0522 249 4589
23	Nuclear Medicine	0522 249 5777
24	Neonatology	0522 249 5834
25	Maternal and Reproductive Health	0522 249 5604
26	General Hospital	0522 249 4802

Director